### **McBiddy Ball**

### When is the program held?

McBiddy Ball is held during the school term on Tuesday and Thursday (excluding any public holidays).

### Do I have to attend both days?

No. The program is designed for ease of use by the participant and their families. We are aware that there are other activities throughout the week that may clash with McBiddy Ball. Therefore, once a participant is enrolled in the Term, they are eligible to attend on both of the days the program is held, or just one day, whichever suits their schedule.

### Can I join midway through the Term?

Yes, there is no cut off point for McBiddy Ball, you can join at any stage of the school Term. The fee however will remain the same.

### Can I come and try one time before joining?

Of course! All we ask is that you contact the Program Administrator to advise of this.

### Does my child require basketball experience before joining McBiddy Ball?

Absolutely not. Almost all of our first time participants have not had any basketball experience, other than messing around at home/kinder/school.

### My child is under the recommended age group; can he/she still join?

We recommend the youngest age of 4 years old. However please contact the Program Administrator to talk further, as each child is different in their learnings and development.

# My child has done McBiddy Ball before, but not in a previous Term. Do they pay the Returning price or Full price?

If they have already received an official McBiddy Ball singlet, then they are eligible for the "Returning participant" price.

If they do not have an official McBiddy Ball singlet, and have done McBiddy Ball (in 2017 or prior), then they are classified as a "New Participant".

For any children in the same family who wish to share a singlet, any new/first time participants are required to pay the New participant fee.

# My child enrolled, however only attended a few times. Are we entitled to a refund?

Please contact the Program Administrator to further discuss this.

If there is anything not answered in the above questions, or you would like to further discuss, please feel free to contact the Program Administrator.

### Aussie Hoops

### Do I have to have basketball experience before joining Aussie Hoops?

It is recommended that there is some basketball experience before starting Aussie Hoops, however this is not essential.

### Can I join midway through the Term?

Each Term is different with the number of registrations, therefore this will effect when registrations close. If the Term has commenced, it is best to contact program administrator Kelly Hartmann to discuss.

Please be aware that numbers may be capped in order to give adequate coach to player ratios.

### Can I come and try one time before joining?

There is often a "come and try day" at the end/start of the Term. This is advertised on our social media channels, and also on the Bendigo Basketball website. It is best to contact the Program Administrator regarding this.

### My child is under the recommended age group; can he/she still join?

We recommend the youngest age of 5 years old. However please contact the Program Administrator to talk further, as each child is different in their learnings and development.

## My child enrolled, however only attended a few times. Are we entitled to a refund?

Please contact the Program Administrator to further discuss this.

## My child is returning for another Term of Aussie Hoops. Do they receive another participant pack?

No, they do not. The participant packs are provided to New participants only, hence the difference in price for New and Returning participants.

Additional packs can be purchased at a cost. Please contact the Program Administrator to further discuss.

### My child has outgrown their official singlet? Can we get another?

Yes, however there will be a cost. Please contact the Program Administrator to further discuss.

### When does my child receive their participant pack?

These packs are ordered from the Local club, and then distributed by the supplier to the Local club. The Local club will distribute these to the participants once they arrive. Arrival times are dependent on the suppliers delivery, and during peak times there can be a slight wait. All efforts are made to ensure these packs arrive within the first two weeks of the Term.

If there is anything not answered in the above questions, or you would like to further discuss, please feel free to contact the Program Administrator.